

QICN Annual Conference 2026 – Terms and Conditions

Definitions

The QICN is the host of the QICN Annual Conference and is referred to below as the “Organiser”.

General Terms and Conditions for Registration

These Terms and Conditions apply to all registrations for the QICN Annual Conference. All individuals who register are considered participants and agree to be bound by these Terms and Conditions. These Terms and Conditions also apply to group registrations.

Registration

Registration Deadlines

- Early Bird Registration closes: 01 July, 2026 23:59 PM (UK time)
- Standard Registration closes: 8th October 2026, midnight (UK time)
Please note: the organiser reserves the right to close registration earlier if maximum capacity is reached.
- Onsite Registration: Not available

Only fully completed registration forms will be accepted. The applicable registration fee is determined by the type of purchased ticket and the date the registration form is received, in line with the deadlines above. Online registration is completed by clicking the “Submit” button at the end of the form.

If a deadline is missed, the next applicable fee will automatically apply. Registration is only confirmed once full payment has been received.

If maximum capacity is reached, the organiser reserves the right to decline further registrations. Access to the QICN Annual Conference is restricted to registered participants only. The minimum age for participation is 18 years. Participants may be required to present valid photo identification as proof of age.

Registration fees are available via our events webpage, ran by Vfairs.

Link: <https://qicnannualconference2026.vfairs.com/en/registration-form>

The registration fee for in-person tickets includes:

- Access to the full day conference

- One month post-event access to session recordings (subject to speaker consent)
- Admission to all keynote sessions, exhibition and breakout sessions
- Refreshments and lunch during the day
- Access to the exclusive QICN Annual Conference app

The registration fee for online tickets includes:

- Virtual access to the full day conference
- One month post-event access to session recordings (subject to speaker consent)
- Virtual admission to all keynote sessions, exhibition and breakout sessions
- Access to the exclusive QICN Annual Conference app

To register at the student rate, a valid student ID must be provided.

Fees and Discounted Tickets

Registration fees must be paid in full before attendance at the conference.

Where discounted registration rates apply (for example student, QN, member, or other concessionary tickets), participants may be required to provide valid evidence of eligibility.

The organiser reserves the right to verify eligibility for discounted tickets. If a participant registers using an incorrect ticket category, the organiser reserves the right to request payment of the difference in price or cancel the ticket if the difference is not paid within the specified timeframe.

Press Registration

Media representatives wishing to attend must email communications@qicn.org.uk. There is no registration fee for accredited media representatives.

Group Registration

Group bookings are accepted for a minimum of five participants. For group registrations, please email events@qicn.org.uk.

The Organiser is not responsible for duplicate bookings made by another company or organisation on behalf of an individual or group.

Methods of Payment

Payment must be made at the time of registration in GBP (£), using one of the following methods:

Debit/Credit Card – Visa, AMEX and MasterCard are accepted. Cards are charged in GBP. This is the preferred and fastest method of payment.

Bank Transfer – Available for group bookings only. Please contact events@qicn.org.uk for further details.

Confirmation and Receipt

An email confirmation will be issued once a completed registration form has been received. A payment receipt will be sent by email once full payment has been processed.

General Information

Cancellation Policy

The deadline for cancellation is 22nd August 2026, midnight (UK time). Cancellation requests must be submitted to events@qicn.org.uk.

Refunds requested before the deadline will be subject to a £25 administration fee. No refunds will be issued after the deadline, including for non-attendance.

Substitute participants may be nominated up to and including 22nd August 2026, midnight (UK time).

Refunds will only be made to the individual or entity that made the original payment. No reimbursements will be made to third parties. No credit will be provided for unattended sessions or early departure.

The QICN reserves the right to refuse admission at its absolute discretion where deemed necessary in the interests of the event or the organisation.

Conversion to a Virtual Event

If, in the unlikely event, the decision is made by the QICN to convert the QICN Annual Conference to a fully virtual event, your registration fee will be switched to an online registration.

The QICN is not responsible for reimbursing travel, accommodation or related cancellation costs.

Force Majeure

If the QICN Annual Conference is cancelled, postponed, or the organiser is unable to fulfil its obligations due to circumstances beyond its reasonable control (including but not limited to external, unforeseeable events), the organiser may cancel or terminate the event without liability.

In such cases, the Organiser will not be responsible for any associated costs or losses (including travel, accommodation, financial losses or loss of profits). The organiser reserves the right to either:

- Retain the registration fee for a future or rescheduled event, or
- Refund any recoverable costs received from third parties.

Participants are strongly advised to arrange appropriate insurance to cover travel and accommodation expenses.

Third-Party Costs

Under no circumstances will the QICN reimburse travel, accommodation, or other related costs arising from cancellation, postponement, conversion to a virtual event, travel disruption, illness, pandemic-related issues, or any other unforeseen circumstances.

Participants are responsible for arranging their own insurance cover.

At the Event

Access

Entry is limited to registered participants only. Breakout session seating is limited and available on a first-come, first-served basis. Refunds will not be provided if sessions reach full capacity. Participants are responsible for arriving in good time to secure a seat.

Please note that access to specific breakout sessions cannot be guaranteed. If a session reaches full capacity, participants may be required to attend an alternative session, subject to availability. Each breakout session will be delivered twice during the conference, allowing participants the opportunity to attend the same session during the second time slot if the earlier session is full. Sessions will also be recorded and made available via the conference app, subject to speaker consent.

Refunds will not be provided if sessions reach full capacity.

Programme Modifications

The programme is published for guidance only and may be subject to change at any time, including alterations to speakers, schedule, content, format or duration.

Participants are not entitled to specific speakers, session durations or content. Programme changes do not entitle participants to withdraw or claim a refund, provided the overall nature of the event remains consistent.

Photography and Recording

The Organiser may take photographs, video and audio recordings during the event for educational and promotional purposes. These may be shared on the QICN website and social media channels (including Facebook, LinkedIn and Instagram) without payment to participants.

By attending, participants consent to such use. Consent may be withdrawn at any time by contacting events@qicn.org.uk. Upon withdrawal, QICN will cease using images via its own channels.

Data Protection

For information on how personal data is processed, please refer to the QICN Data Processing Policy. <https://qicn.org.uk/privacy/>

Exhibitor Lead Capture

Some exhibitors may use lead capture technology provided by the conference app. By allowing your badge to be scanned, you consent to the exhibitor receiving your contact details from the Organiser and contacting you directly.

Please note that once your details have been shared with an exhibitor, the organiser is not responsible for any subsequent communications, marketing, materials or services provided by that exhibitor. Any follow up contact or engagement with exhibitors is at the participant's discretion, and participants are encouraged to review the exhibitor's own privacy policies and terms where applicable.

Intellectual Property

All logos, trademarks and content displayed at the event remain the property of their respective owners. Materials published on the event website are protected by copyright law.

Content may only be downloaded where explicitly permitted and for personal, non-commercial use. Commercial use requires written permission from the rights holder.

Participants must ensure that any materials they present comply with copyright laws and do not infringe third-party rights. Participants agree to indemnify the Organiser against claims arising from any breach. Please email Comms@qicn.org.uk if you have any questions.

Website and Digital Platforms

Registered participants may access and download website content for personal, non-commercial use only. Any other reproduction requires prior written consent.

The Organiser will make reasonable efforts to ensure downloadable content is virus-free but does not accept liability for technical issues or interruptions.

Access may be suspended or withdrawn where there is evidence of breach of these Terms or applicable law.

The Organiser does not guarantee uninterrupted or error-free access to event platforms.

Limitation of Liability

The Organiser shall not be liable for indirect, consequential or financial losses, including loss of profit, revenue, anticipated savings or reputational damage.

Governing Law

These Terms and Conditions are governed by the laws of the United Kingdom. The Courts of England shall have exclusive jurisdiction over any disputes.

Written Amendments

Any amendments to these Terms and Conditions must be agreed in writing by the Organiser. Oral agreements are not legally binding.

Severability

If any provision of these Terms and Conditions is found to be invalid or unenforceable, the remaining provisions shall remain in effect.

Right of Modification

The Organiser reserves the right to amend these Terms and Conditions at any time. Participants will be informed of any updates.

Travel Restrictions and Disruptions

Participants are responsible for checking current UK entry requirements and any return travel requirements related to pandemics or other restrictions.

The QICN is not responsible for travel disruptions, including strikes, adverse weather, cancellations or other unforeseen circumstances affecting travel to or from the event.
