

Resuscitation Council UK (RCUK) Instructor Day 2026 Ticket Terms and Conditions

These terms and conditions are applicable to the purchase by you of tickets to the RCUK Instructor Day 2026. Please read the terms and conditions carefully as you are required to accept these in connection with the purchase of any tickets to Instructor Day.

1. When completing the online ticket application please make sure that all the information you provide is accurate and up to date.
2. An application to purchase a ticket for Instructor Day is an offer by you to purchase a ticket for Instructor Day on these terms and conditions. That offer may be accepted or rejected by RCUK. A valid ticket is required for access to Instructor Day.
3. All tickets are subject to availability. When all the tickets have been sold RCUK does not operate a waiting list but please do revisit the booking site as RCUK will make any returned tickets available through the booking site, if and when these become available.
4. Unless you select the purchase by the invoice option, application for each ticket must be accompanied by payment for all tickets requested. Payment will be taken on acceptance of your application to purchase the ticket.
5. If you elect to pay on the invoice option a valid purchase order must be emailed to finance@resus.org.uk within 28 days of the date of the ticket application or, if the ticket is being booked within 28 days of the date of Instructor Day then a valid purchase order must accompany the ticket application failing which the ticket order will not be processed.
6. Please note: Purchase Orders will not be accepted for any ticket applications made after 13 November 2026. In such cases, payment must be made by an alternative payment method at the time of booking.
7. If you wish to cancel your booking the ticket refund policy is as follows:
 - 7.1. Tickets cancelled before 7 November 2026 – If you notify RCUK in writing of cancellation of your ticket before 7 November 2026 RCUK will refund the ticket price in full. Refunds shall only be made to the person who purchased the tickets and, when possible, be made using the same method as was used to purchase the tickets.
 - 7.2. Tickets cancelled on or after 7 November 2025 – The ticket price cannot be refunded on or after 7 November however you may transfer the ticket to another attendee in accordance with the transfer procedure set out below. Please email finance@resus.org.uk or events@resus.org.uk to claim a refund.
8. If you wish to transfer your ticket at any time before the Conference to another attendee please notify RCUK via email finance@resus.org.uk or events@resus.org.uk providing details of the name and email address of the party who originally purchased the ticket and the name and contact details of the party to whom such ticket is to be transferred.
9. RCUK reserves the right to cancel Instructor Day or reschedule the date or venue of Instructor Day at any time whether before or after you have booked tickets. To the extent that it is reasonably possible to do so RCUK will notify you in writing of any such cancellation or rescheduling to the email address given in your ticket application. In the event of any cancellation of Instructor Day by RCUK we will reimburse the ticket price within a reasonable period. If Instructor Day is rescheduled RCUK will give you the option of moving your booking to the rescheduled event or cancelling the ticket. Save for reimbursement of the ticket price RCUK will have no liability for any other costs, loss or damage (including without limitation travel and accommodation) incurred by you in connection with the cancellation or rescheduling of Instructor Day.

10. Details of sessions, speakers, activities and timings set out in the advertised Instructor Day programme are intended to be for information only and to present a general idea of Instructor Day. Such details may be subject to change and are not intended to be binding. RCUK reserves the right to add, remove or vary sessions, speakers, activities or timings forming part of the advertised Instructor Day programme at any time in its absolute discretion.
11. You will be required to comply at all times with all health and safety, security and other site rules, regulations and announcements applicable to the venue at which Instructor Day is being hosted. This may include bag searches and other entry requirements. Any failure to comply with any venue rules, regulations or announcements or to comply with any reasonable request from any representative of RCUK after you have been notified of the same may result in your expulsion from Instructor Day without the right of re-entry or refund of the ticket price.
12. If you have any special needs or requirements in connection with your accessibility to, or attendance at, Instructor Day you should give prior notice when ordering your tickets.
13. You are responsible for ensuring your own health and safety in respect of any activities at Instructor Day in which you decide to participate. You should only participate in activities which are appropriate for you.
14. By attending Instructor Day, you acknowledge that filming and sound recording of you will take place as a conference attendee and the use of any such film and recordings in RCUK's absolute discretion. If you don't want to be included in any film or sound recording, you will need to notify RCUK so that arrangements can be made to deal with this. Unless specifically notified otherwise prior to the commencement of any specific session you may use audio or visual equipment to make recordings of sessions at Instructor Day provided that these recordings are used only for your own personal, non-commercial use.

These terms and conditions, together with all health and safety, security and other site rules, regulations and announcements applicable to the Instructor Day venue constitute the entire agreement between the parties.

These terms and conditions shall be subject to, and construed in accordance with English Law and you agree to submit to the exclusive jurisdiction of the English Courts.